



QUALITY MANAGEMENT AND ENVIRONMENTAL PROTECTION POLICY

Motorpoint d.o.o. undertakes to provide services respecting the appropriate internal and national norms and regulations related to the quality management system and environmental protection.

For the organization Motorpoint d.o.o. fulfillment of customer requirements and compliance with established norms in the field of service performance are of the utmost importance, so planning and process management is carried out for each service according to established procedures.

Relations with customers and suppliers are based and maintained on mutual trust, especially when harmonizing terms, specifications and requirements related to the quality management system and environmental protection.

Employee awareness will be permanently raised with the aim of raising the quality and responsibility for the performance of their tasks, for safe work, use of protective equipment and a responsible attitude towards their own health and progress. We are committed to ensuring safe, healthy working conditions in order to prevent the possibility of injuries and illnesses. We pay special attention to the prevention of environmental and physical damage, and generally to the prevention of work-related health risks.

In order to constantly improve the quality system, environmental protection and employee health and safety, we will develop new technical and technological solutions, and upon their adoption, accept them as new standard solutions.

We maintain a management system that establishes and permanently improves the quality of the services provided, and by adopting and maintaining high standards, we will ensure that we pollute the environment as little as possible within the scope of our activities and create safe workplaces for our employees.

Motorpoint d.o.o. evaluates the currentness of the policy and the need to change it and sets specific goals based on this through the Management Review.

All processes are checked through planned internal audits, supervision of the certification house, competent inspections, supervision carried out by users and cooperation with all interested parties.

Internal checks will be the basis for taking corrective measures, analysis of risks and opportunities and constant control of all work activities in the further development and improvement of the integrated management system.

All our procedures are aligned with the applicable compliance obligations, laws of the Republic of Croatia, technical regulations and requirements requested by our users and interested parties from the environment.

Every employee is familiar with the Policy of the Quality Management System, understands it and accepts it as a permanent principle in their own activities. This policy is available to all interested parties, and will be continuously reviewed to ensure continued adequacy.

In Kastav 01.11.2022.

For Motorpoint d.o.o.

Director